

## Be Proactive

We can lend our years of experience and up-to-date technical expertise to proactively manage all aspects of your server's day-to-day operations and performance. With a Managed Services plan from Shoreline Technology Solutions, we will apply a complete suite of automated services that will monitor, manage, and maintain your server 24 hours a day, every day. You can gain complete peace of mind that your server will always be up and running at peak performance.

Managed Service Plans with Shoreline Technology Solutions are designed to make the entire management of your IT hassle free at a fixed cost.

### Our Trusted Partners:



Server Plans	Bronze	Silver	Optimum
<b>Datto Backup</b> • Onsite Monitoring • Offsite Cloud Storage	■	■	■
<b>Webroot Managed Antivirus</b> • Automated AV Updates • Monthly AV Reports	■	■	■
<b>Automate Monitoring</b> • Managed Asset Performance Statistics Reports • Screen Connect - Remote Access	■	■	■
<b>Windows Patch Management</b> • Automated Windows Updates	■	■	■
<b>Invalid Login Reporting</b>	■	■	■
<b>Low Disk Space Monitoring</b>	■	■	■
<b>Hard Disk Error/Failed Notifications</b>	■	■	■
<b>Yearly Audits</b> • Network • Security		■	■
<b>Priority Support</b> • Response time of one hour or less • Monday-Friday		■	■
<b>Advanced Recovery Time</b> • One hour server failure			■
<b>Priority Support Plus</b> • After hours - Nights and Weekends			■
<b>Monthly Price Per Server</b>	<b>\$200</b>	<b>\$350</b>	<b>\$500</b>

## Shoreline Technology Solutions

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