



User Support Plans	Starter	Standard	Premium	Optimum
Webroot Managed Antivirus	■	■	■	■
<ul style="list-style-type: none"> Monthly Reports Automated Updates 				
Automate Monitoring	■	■	■	■
<ul style="list-style-type: none"> Managed Asset Performance Reports Screen Connect - Remote Access Tools 				
Windows Patch Management	■	■	■	■
<ul style="list-style-type: none"> Automated Windows Updates 				
Device Support and Repair				
<ul style="list-style-type: none"> Primary office Laptop / Desktop Support Remote access / VPN support Printer Connectivity Domain Name Management 24-hour response time on tickets No Onboarding or travel fees 		■	■	■
Mobil Device Setup		■	■	■
<ul style="list-style-type: none"> Mobil Device email set up 				
Advanced Email Hardening (Std Software)				
<ul style="list-style-type: none"> Multi Factor Authentication Email SPAM filters configured Safe Attachments enabled User Workstation Password Sync to Microsoft 365 (Server 2016 or newer) 		■	■	■
Advanced DNS Filtering Client			■	■
Vendor Management			■	■
Premium End User Support				
<ul style="list-style-type: none"> Priority response time 4 hours or less Extended hours support 6:00am to 9:00pm 			■	■
Afterhours support				
<ul style="list-style-type: none"> Priority response time 2 hours or less Nights, Weekends, & Holidays 				■
Mobile Device Management				
<ul style="list-style-type: none"> Remote Content Management 				■
Quarterly Review				■
Monthly Price Per User	\$15	\$45	\$65	\$85

Managed Service Solutions for your business

At Shoreline Technology Solutions, our Managed Service Plans are designed to proactively manage the evolving needs of your business. Our Managed Service Plans are scalable, full-service, flat rate plans that cover all your IT needs.

We handle everything. Installations, upgrades, monitoring, maintenance, troubleshooting, renewals, and more. We provide our customers with peace of mind for a fixed cost.

Don't settle for a Managed Service Provider that will nickel and dime you for every repair and support call. Our MSP plans are specifically designed for small to medium-size businesses and cover a wide range of IT solutions. Browse our plans to find what's right for your business.

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828 Lincoln Ave • Holland, MI 49423 • (616)394-1303

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