



## MANAGED IT SERVICES

Service	Starter	Standard	Premium
<b>SUPPORT</b>			
Virtual CIO Technology Business Reviews	\$1500/year	Annually	Quarterly
Mobile Device Support	\$185/hour	✓	✓
Helpdesk Support (M-F, 8am-5pm)	\$185/hour	✓	✓
On-Site Support	\$185/hour	✓	✓
Emergency After Hours Support	\$370/hour	\$185/hour	✓
Custom Application Maintenance	\$185/hour	✓	✓
Third Party Upgrades	\$250/hour	\$250/hour	✓
<b>SECURITY</b>			
Managed Endpoint Security	✓	✓	✓
Advanced Zero Trust Security Layer		✓	✓
Email Filtering and Encryption		✓	✓
Dark Web Monitoring		Annually	Quarterly
Email Phishing Simulations			Annually
Workstation Encryption Management			✓
<b>MANAGEMENT</b>			
Managed Cloud Backup (Datto SAAS)		✓	✓
Proactive Monitoring & Maintenance		✓	✓
Microsoft third-party Patching	✓	✓	✓
IT Documentation	✓	✓	✓
Asset Management		✓	✓
Hardware Procurement	✓	✓	✓
Vendor Relationship Management		✓	✓
<b>SERVICES</b>			
New Computer Install – Customer provided	\$185/hour	\$450	✓
New Computer Install – STS Provided	\$185/hour	✓	✓
Managed Server with Backup	\$350/server/month	\$350/server/month	\$350/server/month

We Make Technology Simple.